

Lights...Camera...Quality!

Celebrating Our Relentless Pursuit of Excellence in Kentucky



2024 KHA Quality Conference

March 12-13, 2024

**Marriott Louisville East
1903 Embassy Square Boulevard
Louisville, KY 40299**

Conference Overview

In the fast-paced world we share, it is more crucial than ever that the challenges faced by quality professionals in the field of health care are met with real and sustainable solutions. Bringing leaders together from hospitals across Kentucky to establish means of achieving excellence in patient care is one of the Kentucky Hospital Association's key missions. Come and join us at the 2024 KHA Quality Conference as we engage in candid conversations about the barriers we encounter, the solutions we employ, and the incredible success we can celebrate together when passionate people unite to change the landscape of healthcare for our families, our communities, and our Commonwealth.

Target Audience

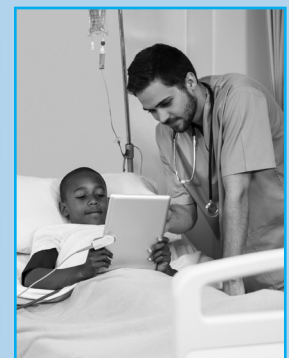
CEOs, CNOs, CMOs, management teams, quality directors, infection preventionists, pharmacists, front-line staff, family engagement team, case managers, and other healthcare providers.

Conference presented by:



Conference Elite Level Sponsor:

PointClickCare®



2024 KHA Annual Quality Conference - Agenda

Monday, March 11

4:00 - 5:00 p.m. (ET) - **Welcome Reception**

Tuesday, March 12

7:30 a.m. - 8:15 a.m. (ET)

Registration and Breakfast

8:15 - 8:30 a.m.

Welcome

Nancy Galvagni, President
Kentucky Hospital Association

8:30 - 9:30 a.m.

Inspired Leadership

Rich Bluni, National Speaker
Huron

An inspirational presentation that reminds all health care leaders of how engagement and commitment can lead to best outcomes.

9:30 - 10:30 a.m.

KY SOS Emergency Department Bridge Program: Integrated Recovery in a Health Care Setting

Erin Riebel, Director
UofL Health - UofL Hospital

Lynde Revert, Addiction Program Social Worker
UofL Health - UofL Hospital

Ashel Kruezkamp, Emergency Department Director
St. Elizabeth Healthcare

An overview of Kentucky hospitals successfully implementing emergency department bridge programs to connect patients to treatment.

10:30 - 10:45 a.m.

Networking Break

Please remember to visit the conference sponsors!

10:45 - 11:45 a.m.

Addressing Workplace Violence in Health Care

PointClickCare and hospital panelists TBA

A discussion of state legislation on workplace violence and an exploration of how to prevent it.

11:45 a.m. - 1:00 p.m.

Lunch and Networking Break

Please remember to visit the conference sponsors!

1:00 - 2:00 p.m.

Health and Social Care: Addressing Social Determinants of Health as a Matter of Equity and Quality

Casey Newman, Manager, Social Work
Norton Healthcare

An overview of complexities at the intersection of medical and social care and strategies for addressing individual social needs as an expression of high-quality care.

2:00 - 2:15 p.m.

Networking Break

Please remember to visit the conference sponsors!

2:15 - 3:15 p.m.

Why Safer Care Matters and How We Can Get There

Matthew Wright, Regional Executive
Nancy Foster, Vice President of Patient Safety and Quality
American Hospital Association

A frame of reference with the personal experience of a patient safety crisis and the initiative launched by the American Hospital Association (AHA) to support hospitals in advancing safety.

3:15 - 4:00 p.m.

Under Attack! Expert Advice on Strategies for Managing a Cyber Security Breach

Moderator:

Tim Lewis, Systems Engineer
Mirazon

Panelists:

Melissa Bennett, Chief Operating Officer/Chief Nursing Executive
CHI Saint Joseph Health

Ryan Chan, Clinical Informatics Pharmacist
Norton Healthcare Pharmacy Services

Christy Spitzer, System Chief Financial Officer
CHI Saint Joseph Health

Megan Walker, Market Director, Quality and Patient Safety
CHI Saint Joseph Health

A panel featuring real-life accounts of cybersecurity breaches, what they mean for hospitals, how to recover afterwards and, most importantly, how to prevent them.

- Agenda continued -

2024 KHA Annual Quality Conference - Agenda

4:00 - 4:30 p.m.

Poster Presentations

Poster presentations highlighting the quality improvement projects taking place in hospitals across Kentucky to reduce health care disparities, advance health equity, and improve the quality of care for all.

4:30 - 5:30 p.m.

Reception

Sponsored by:

PointClickCare®

Wednesday, March 13, 2024

7:30 - 8:15 a.m. (ET)

Registration and Breakfast

8:15 - 8:30 a.m.

Welcome

Casey Franklin, Director of Quality & Health Professions
Kentucky Hospital Association

8:30 - 9:30 a.m.

"That's Just the Way We've Always Done It"

Craig Deao, Managing Director
Huron

A presentation delving into the cultural attributes that contribute to the persistence of outdated practices in health care organizations.

9:30 - 10:30 a.m.

And the UTI Panel Goes To...

Moderator:

Rochelle Beard, Infection Preventionist
Kentucky Hospital Association

Panelists:

Teresa Daniels, Kentucky Market Director for Infection Prevention
Lifepoint Health

Shaina Doyen, System Manager of Antimicrobial Stewardship
Baptist Health

Dr. Eric Fisher, Antimicrobial Stewardship Physician Advisor
TJ Regional Health

Dr. Fares Khater, System Director of Infectious Diseases
Appalachian Regional Healthcare

Nicki Shorr-Maxson, Manager of Quality and Patient Safety
Continuing Care Hospital

A panel discussing the appropriate management of urinary tract infections (UTIs) and their journeys toward facility-wide adoption of best practices.

10:30 - 10:45 a.m.

Networking Break

Please remember to visit the conference sponsors!

10:45 - 11:45 a.m.

The Impact of Hypertension in Kentucky: How Hospitals and Health Systems Can Help

Kari Moore, Director, Outreach & Community Engagement & Clinical Operations Stroke Program
UofL School of Medicine

Discuss the impact of hypertension associated with cardiovascular and cerebrovascular disease, current blood pressure management guidelines, and strategies focused on reducing blood pressure.

11:45 a.m. - 1:00 p.m.

Lunch and Presentation of the KHA Quality Awards

1:00 - 2:00 p.m.

Between the Cracks: Sealing the Gaps in Transitions of Care that Create High Readmissions Risks in Hospitals

Moderator:

Casey Franklin, Director of Quality & Health Professions
Kentucky Hospital Association

Panelists:

Kelly Crain, Home Care Quality Improvement & Infection Prevention Coordinator
TJ Regional Health

Melissa Harper, Director of Care Management
Taylor Regional Hospital

Shannon Nally, Market Director, Employer Strategy and Relations
CHI Saint Joseph Health Partners

- Panelists continued -

2024 KHA Annual Quality Conference - Agenda

- Panelists continued -

Riki Watts, Market Director of Case Management
Meadowview Regional Hospital/Fleming County
Hospital

A panel discussion regarding transitions of care with focus on identifying key threats and enacting prophylactic measures to prevent hospital readmissions.

2:00 - 2:15 p.m.

Networking Break

Please remember to visit the conference sponsors!

2:15 - 3:15 p.m.

Just Culture: Cutting Through the Noise to Achieve a Real Revolution

Casey Franklin, Director of Quality & Health Professions
Kentucky Hospital Association

A discussion on Just Culture, its importance in health care organizations, and how to utilize it for lasting change in professional avenues.

3:15 - 4:15 p.m.

The Calling to Lead: Influencing Others with Mercy

Dr. Jeff Radford, Regional Vice President
Select Medical

A session highlighting the characteristics of a merciful leader and how these characteristics create a values-based culture.

4:15 - 4:30 p.m.

Wrap Up and Evaluations

General Information

Location and Reservations:

Marriott Louisville East
1903 Embassy Square Blvd.
Louisville, Kentucky 40299

Room Reservations: 1-800-228-9290

Booking Link: <https://book.passkey.com/e/50617538>

Room Block: M-QI1TK81

Room Block Closes: February 12, 2024

Special Needs:

KHA wishes to take all steps necessary to ensure no individual with a disability is excluded, denied services, segregated, or otherwise treated differently than other individuals because of the absence of auxiliary aids or other services. If you need any such assistance or services, please contact KHA at 502-426-6220.

Conference Fees:

Full Conference

KHA Member: \$250
Non-member: \$400

Single Day

KHA Member: \$200
Non-member: \$300

Registration:

Scan or click here -
<https://kyha.memberclicks.net/quality2024>



For More Information:

Casey Franklin at cfranklin@kyha.com
Director, Quality and Health Professions
or
Tammy Wells at twells@kyha.com
Manager, Education

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